

BOOKING CONDITIONS

- Only adults hotel: Children under 16 years old can not book this hotel.
- Prices and booking conditions may change even for the same dates.
- If you make changes to your reservation always check the new price before confirming.
- Beverages are not included in half board or full board prices.
- Payment directly at the Hotel: The Hotel didn't charge any deposit or prepayment for your booking confirmation. (Except Non refundable rates or Villas reservations)
- Non refundable rate The total amount of the reservation will be charged on the same day of booking. If canceled or no-show, the total price of the reservation will not be refunded
- Deposit 30%: The Hotel will charge 30% deposit of the total price, at the moment to confirm you the reservation for a Villa.

CANCELATION POLICY

For cancellations included stays from 15/05/2015 to 21/06/2015 and from 01/09/2015 to 30/09/2015

If you cancel within 10 days of your arrival, will not charge any cancellation fee.

If canceled after the deadline or no-show, will be charged the first 2 nights.

For cancellations included stays from 21/06/2015 until 31/08/2015.

If you cancel within 20 days of your arrival, will not charge any cancellation fee.

If canceled after the deadline or no-show, will be charged the full amount of the booking.

Non refundable rate The total amount of the reservation will be charged on the same day of booking. If canceled or no-show, the total price of the reservation will not be refunded

Pets, we do not accept pets in the hotel.

PRIVACY POLICY

B-07994015 • Via Circuvalación, parcela nº 5 • 07769 Ciutadella • Cala'n Bosch, Spain

In accordance with the current law of protection of personal information (Ley 34/2002 de Servicios de la Sociedad de la Información y de Comercio Electrónico (LSSICE) y de la Ley Orgánica 15/1999), your data has been added to a data base used for the operations of Hotel Casas del Lago. This data base is registered with the Agency for Data Protection.

If you would like to consult, change or delete your information from our data base, please e mail us at : reservas@hotel-casaslago.com

Casas del Lago Hotel respects the privacy of your personal data and guarantees that it will not be shared with others.

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